



**PRESS RELEASE**

**BGL BNP Paribas inaugurates the  
refurbished Luxembourg-Gare branch**  
**User-friendly reception areas with  
new technologies**

BGL BNP Paribas officially inaugurated its refurbished Luxembourg-Gare branch on 4 December 2012. The premises have been redesigned to improve customer reception and facilitate banking transactions while remaining on the cutting edge of technology.

The refurbishment underscores BGL BNP Paribas' determination to invest in customer relations and forge ever closer ties with its clientele. Customers entering the branch are greeted by advisors, who guide them around the new layout and explain the new services on offer.

Located 100 meters from Luxembourg railway station, the branch has been designed as a series of reception areas, including self-banking areas for carrying out routine transactions more quickly and easily. A Web area with internet terminals is available, along with a Cash area under video surveillance equipped with an ATM for withdrawing and depositing cash, a change-giver and night safe also accessible outside business hours. The branch also features dedicated advice rooms where customers can discuss their needs and plans with a BGL BNP Paribas expert in complete confidentiality.

The first Luxembourg-Gare branch opened to the public in 1929 on the ground floor of the Staar Hotel, where hotel guests could communicate with bank's employees at a specially designed counter. That same year the bank decided to construct a commercial and residential building at 76 Avenue de la Liberté and to house its branch at the new address, where it remains to this day. During the second world war, the bank's activities were on hold, and Luxembourg-Gare was one of the only branches to remain open during that period.

Since then the branch has been refurbished, expanded and modernised several times, and business has increased continually under its managers, the first of whom was Grégoire Kremer. Albert Toussaint took over in 1966 and was followed by Jean-Pierre Graf in 1989, then Mathias Schaack in 1991. In 1999 Cedric Biver was appointed as manager before handing over to Josy Scholer in 2006, and then Romain Thill from 2010 until 2011.



The current manager, Frank Devos, and his team of 23 are available from Monday to Friday from 9 am to 4.30 pm. The Cash area is available 24/7.

Agence Luxembourg-Gare BGL BNP Paribas  
76 Avenue de la Liberté  
L-1930 Luxembourg

**About BGL BNP Paribas**

BGL BNP Paribas ([www.bgl.lu](http://www.bgl.lu)) is one of the largest banks in the Grand Duchy of Luxembourg. It offers an especially wide range of financial products to individuals, professionals, private banking clients and businesses. BGL BNP Paribas is Luxembourg's number-one provider of banking services to professionals and small- and medium-size companies, and number two in services for individuals. It is also the leader for bancassurance. In 2012 the international magazine *The Banker* named BGL BNP Paribas "Bank of the Year" in Luxembourg for the second year in a row.

**About BNP Paribas**

BNP Paribas ([www.bnpparibas.com](http://www.bnpparibas.com)) has a presence in 80 countries with nearly 200,000 employees, including more than 150,000 in Europe. It ranks highly in its three core activities: Retail Banking, Investment Solutions and Corporate & Investment Banking. In Europe, the Group has four domestic markets (Belgium, France, Italy and Luxembourg) and BNP Paribas Personal Finance is the leader in consumer lending. BNP Paribas is rolling out its integrated retail banking model across Mediterranean basin countries, in Turkey, in Eastern Europe and a large network in the western part of the United States. In its Corporate & Investment Banking and Investment Solutions activities, BNP Paribas also enjoys top positions in Europe, a strong presence in the Americas and solid and fast-growing businesses in Asia.

**Press contacts:**

Anne Wenandy	+352 42 42-46 14	<a href="mailto:anne.wenandy@bgl.lu">anne.wenandy@bgl.lu</a>
Eliane Thines	+352 42 42-62 64	<a href="mailto:eliane.thines@bgl.lu">eliane.thines@bgl.lu</a>
Valérie Michiels	+352 42 42-65 34	<a href="mailto:valerie.michiels@bgl.lu">valerie.michiels@bgl.lu</a>

