

# Yours cards' insurance and assistance services.



MASTERCARD GOLD



MASTERCARD PLATINUM



MASTERCARD ELITE

| Services <sup>2)</sup>  | Maximum amounts  | Maximum amounts  | Maximum amounts   |
|---|--|--|---|
| <b>Insurance</b>  |  |  |   |
| Trip cancellation or curtailment costs  | EUR 3,000 per person<br>EUR 10,000<br>for all insured persons travelling together            | EUR 5,000 per person<br>EUR 15,000<br>for all insured persons travelling together            | EUR 5,000 per person<br>EUR 20,000<br>for all insured persons travelling together             |
| Delayed departure (delay of more than four hours on a scheduled flight)       | EUR 250  | EUR 500  | EUR 500   |
| Loss of personal items while away   | EUR 500 per claim<br>(excess EUR 125 per person)   | EUR 750 per claim<br>(excess EUR 125 per person)   | EUR 1,000 per claim<br>(excess EUR 125 per person)  |
| Luggage delayed for more than eight hours                                     | EUR 25 per hour<br>up to a maximum of EUR 500  | EUR 40 per hour<br>up to a maximum of EUR 750  | EUR 50 per hour<br>up to a maximum of EUR 1,000   |
| Payment protection (theft or accidental damage)                               | EUR 3,000 per year<br>up to a maximum<br>of EUR 1,500 per claim<br>(min. purchase of EUR 50) | EUR 6,000 per year<br>up to a maximum<br>of EUR 3,000 per claim<br>(min. purchase of EUR 50) | EUR 10,000 per year<br>up to a maximum<br>of EUR 5,000 per claim<br>(min. purchase of EUR 50) |
| Online purchases (lost or unwanted)   | EUR 3,000 per year<br>up to a maximum<br>of EUR 1,500 per item<br>(min. purchase of EUR 50)  | EUR 6,000 per year<br>up to a maximum<br>of EUR 3,000 per item<br>(min. purchase of EUR 50)  | EUR 10,000 per year<br>up to a maximum<br>of EUR 5,000 per item<br>(min. purchase of EUR 50)  |
| Extended guarantee  | N/A  | EUR 6,000 per year<br>(max. 2 claims per year)   | EUR 5,000 per claim   |
| Civil liability abroad  | EUR 500,000  | EUR 750,000  | EUR 1,000,000   |
| Rental vehicle - CDW (Collision Damage Waiver)                                | N/A  | EUR 10,000 per trip  | EUR 10,000 per trip   |
| On-slope rescue costs   | N/A  | EUR 10,000   | EUR 15,000  |
| Missed event insurance  | N/A  | EUR 300 per event per year   | EUR 500 per event per year  |
| Golf equipment  | N/A  | EUR 750 for the equipment up to a maximum of EUR 250 per item                                | EUR 1,000 for the equipment up to a maximum of EUR 300 per item                               |
| <b>Assistance</b>   |  |  |   |
| Traveller assistance (advance payment of legal fees)                          | EUR 5,000  | EUR 5,000  | EUR 5,000   |
| Medical assistance (advance payment of hospital expenses, repatriation, etc.) | EUR 100,000  | EUR 100,000  | EUR 100,000   |
| <b>Home Emergency assistance (home damage)</b>                                |  |  |   |
| Indoor plumbing   | EUR 150  | EUR 1,000  | EUR 1,000   |
| Outdoor plumbing  | EUR 150  | EUR 1,000  | EUR 1,000   |
| Electricity   | EUR 150  | EUR 1,000  | EUR 1,000   |
| Glazing and locks   | EUR 150  | EUR 1,000  | EUR 1,000   |
| Maximum number of call-outs   | Two a year   | Unlimited  | Unlimited   |
| <b>Concierge service</b>  |  |  |   |
| Booking plane tickets, finding a babysitter, sending flowers, etc.            | N/A  | Accessible 24/7<br>Tel.: (+352) 27 30 21 30  | Accessible 24/7<br>Tel.: (+352) 27 30 21 33   |
| Monthly fees per card   | EUR 4.75   | EUR 15   | EUR 25  |

<sup>2)</sup> Services valid subject to approval of your application. For more information: the general terms and conditions of our card insurance (specifying in particular the conditions of eligibility) are available from your advisor or online at [bgl.lu](http://bgl.lu)