

## BGL BNP PARIBAS OPENS A NEW BRANCH IN PÉTANGE



On the picture: The team of the branch

BGL BNP Paribas officially opened a new branch at 1 rue Robert Schuman in Pétange on 9 June 2015.

Developed on the basis of an innovative concept that BGL BNP Paribas is currently implementing across its network, the new branch, placing the emphasis on client welcome, strikes an ideal balance between closeness and remote services while riding on the cutting edge of new technologies (including touch tablets, video conferencing, PCs and mobiles, internet access, free WiFi, and iPads).

The branch was designed to respond to the changing needs of clients and develop ever closer relationships with them. The 100% cashless branch does not feature physical counters. Instead, advisors meet with clients and guide them around the branch, helping them to use the services at their disposal. Clients have access to a discreet self-banking area and ATMs for withdrawals and deposits. As such, they have access to the same services as in a conventional branch while benefitting from enhanced advice.

Branch director Guy Muller and deputy branch director Monica Duarte and their staff welcome clients and visitors during special opening hours, Mondays to Fridays from 12.30 pm to 6.30 pm. Focused on advice for private individuals, the Pétange branch makes a complementary fit with the Kordall branch, which continues to operate Mondays to Fridays from 9 am to 12 noon and 1.30 pm to 4.30 pm, and which has also been entirely redesigned in line with the new concept.

The opening of the new branch, taking the total number of BGL BNP Paribas branches to 41, represents a major investment in the future and in client relations.

### **BGL BNP Paribas Pétange branch**

1 rue Robert Schuman  
L-4779 Pétange

#### **Opening hours:**

Monday to Friday from 12.30 pm to 6.30 pm

#### **About BGL BNP Paribas**

BGL BNP Paribas ([www.bgl.lu](http://www.bgl.lu)) is one of the largest banks in the Grand Duchy of Luxembourg. It offers an especially wide range of financial products to individuals, professionals, private banking clients and businesses. BGL BNP Paribas is Luxembourg's number-one provider of banking services to professionals and small- and medium-size companies, and number two in services for individuals. It is also the leader for bancassurance.

#### **About BNP Paribas**

BNP Paribas has a presence in 75 countries with more than 185,000 employees, including 145,000 in Europe. It ranks highly in its two core activities: Retail Banking & Services (comprised of Domestic Markets and International Financial Services) and Corporate & Institutional Banking. In Europe, the Group has four domestic markets (Belgium, France, Italy and Luxembourg) and BNP Paribas Personal Finance is the leader in consumer lending. BNP Paribas is rolling out its integrated retail banking model across Mediterranean basin countries, in Turkey, in Eastern Europe and a large network in the western part of the United States. In its Corporate & Institutional Banking and International Financial Services activities, BNP Paribas also enjoys top positions in Europe, a strong presence in the Americas and solid and fast-growing businesses in Asia-Pacific.

#### **Press contacts:**

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